

Complimentary Transportation Instructions

DFW International Airport

The Hilton DFW Lakes Executive Conference Center is pleased to offer complimentary airport transportation.

The following steps should be followed to ensure an expedient transfer:

- Deplane and proceed to your assigned baggage claim location and claim all checked luggage.
- Proceed to the Hotel Ground Transportation Board, adjacent to each baggage claim area.
- Locate courtesy phone kiosk and follow the simple instructions on the touch screen. This process will connect you directly with the Hilton DFW Lakes.
- Request Courtesy Transportation. Our staff will require the following information:
 - Guest Name
 - Number of guests
 - Location (specified in each baggage claim area near the kiosk)
- After communicating the above information, please proceed to the lower level to the Gray “Courtesy Vehicle” sign and wait for our van to pick you up. **Note: This is the only area that our van is permitted to stop, so please wait at this area.**

Please note the Hilton DFW Lakes Shuttle is Silver and Blue with DFW Lakes on the sides of the shuttle. Guests will not be met with any signage.

Return Shuttle to DFW International Airport is available every half-hour, 24 hours a day. Meeting in Main Lobby 10-15 minutes prior to departure is strongly recommended.

Bass Pro Shop Outdoor World / Grapevine Mills Mall

The Hilton DFW Lakes Executive Conference Center is pleased to offer complimentary transportation to the Bass Pro Shop Outdoor World / Grapevine Mills Mall.

- Shuttle departs on the 15th minute of each hour and drops off at Bass Pro Shop Outdoor World and then onto Grapevine Mills Mall (Neighborhood #1). Meeting in Main Lobby 10-15 minutes prior to departure is strongly recommended.
 - Return Shuttle picks up on the 20th minute of each hour at Grapevine Mills Mall (Neighborhood #1) and then continues onto Bass Pro Shop Outdoor World before returning to the Conference Center.
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