## Four-Time Winner—Chapter of the Year Award

## **MPI**

MEETING PROFESSIONALS INTERNATIONAL®

Committed to Educational Leadership

## CURRENT

**Meeting Professionals International** 

December 1999

Dallas/Fort Worth Chapter

## **Chaos and Crisis Management Put to Use with Fire Alarm**

Coping with Chaos and Crisis Management was the theme for the November Meeting. Speaker Kevin Mellott shared with us how to prepare and get organized in crisis situations.

He provided a combination of role playing exercises, demonstrations, and a Power Point presentation to demonstrate the need for preparing yourself and your staff for controlling crisis situations. Drawing from his emergency management experience as a public safety responder and meeting planner, Kevin discussed the importance of delegation, organizational structure and personal accountability for getting control of crisis situations.

In fact, during the meeting, we came close to having a real fire drill and thought we would have to evacuate the building as a fire alarm went off!

(Later, we found out that a group next door was using a smoke machine for an event, which triggered the fire alarm!)

Needlesss to say, we all got a quick education about just how important Crisis Management is and how it can affect each of us.

The meeting was sponsored by the Albuquerque Convention and Visitors Burearu. Likewise, we appreciate the Hampton Inn and Suites in Mesquite for Hosting our November Meeting.

October Meeting Highlights





## Upcoming MPI D/FW BOD Meetings

December 15, 1999 Wednesday @ 5:45 pm BOD Meeting Westin Galleria Hotel Contact: Steven G. Foster, CMP (817) 430-1561 stevenfoster@mindspring.com

January 26, 2000 Wednesday @ 5:45 pm BOD Meeting Westin Galleria Hotel Contact: Steven G. Foster, CMP (817) 430-1561 stevenfoster@mindspring.com

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Left to right: Leah Belasco, Belasco

Enterprises; Cynthia Del Toro, Erase

Enterprises; Anna Squire, Stonebriar

Consulting; Kevin Mellot, Erase

Country Club



MEETING PROFESSIONALS INTERNATIONAL®

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Dallas/Fort Worth Chapte

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#### MISSION STATEMENT

Meeting Professionals International is the pivotal force in positioning meetings as a primary communication vehicle and a critical component of an organization's success. Meeting Professionals International leads the meetings industry by serving the diverse needs of all people with a direct interest in the outcome of meetings, educating and preparing members for both their changing roles and validating relevant knowledge and skills, as well as demonstrating a commitment to excellence in meetings.

The CURRENT is published 12 times yearly for the D/FW Chapter of Meeting Professionals International, the industry's leading educational and networking resource in meetings management. State-ments of fact and opinion are the responsibility of individual writers and do not imply collective opin-ion of the officers or members of MPI. The CUR-RENT and MPI D/FW Board of Directors are not responsible for the content of advertisements. Any complaints concerning an ad should be directed to the advertiser.

## **Upcoming MPI D/FW Chapter Meetings**

December 16, Thursday

Southfork Ranch "Joint Holiday Party" 6:00 p.m.

January 27th Lunch Meeting Adams Mark Hotel

February 24th

Lunch Meeting at Dallas Conv Center "C" Ballroom

### **Upcoming MPI D/FW Chapter Committee Meetings**

(For Educational Opportunities, see page 6.)

#### BOARD OF DIRECTORS

December 15, 1999 Wednesday @ 5:45 pm **BOD** Meeting Westin Galleria Hotel Contact: Steven G. Foster, CMP (817) 430-1561 stevenfoster@mindspring.com

#### **EDUCATION COMMITTEE**

December 8 Wednesday @ 5:45 p.m. Education Committee Omni Park West Hotel Contact: Tony W. Cummins (214) 922-0316 tlcc.dallas@att.net

#### FINANCE COMMITTEE

December 15 Wednesday @ 5:00 pm Finance Commitee Westin Galleria Hotel Contact: Cheryl Beasley, CMP (817) 931-7923 cheryl.beasley@sabre.com

#### PROGRAM COMMITTEE

December 9 Thursday @ 5:30 pm Program Committee Southfork Ranch Contact O.D. O'Donnell (972) 789-9340 od@nightlifetalent.com

#### MEMBERSHIP COMMITTEE

December 21 Tuesday @ 5:30 pm Membership Commitee Renaissance Meetings (2544 Elm Street, Suite 100) Contact: LeeAnn Harle (214) 742-3700

#### P.R./MARKETING COMMITTEE

December 9 Tuesday @ 5:30 pm PR/Marketing Committee Westin Park Central Hotel Contact: Stephanie Schroeder (972) 238-1008 stephanie.schroeder@starwoodhotels.com

**ISSUE** 

DEADLINE

#### January

inserts due Jan. 10

Dec. 17, Friday

**CURRENT Deadlines** 

#### **February**

inserts due Feb. 7

Jan. 21, Friday

March

Febr. 18, Friday

inserts due March 6



#### President's Message

## Looking Back on Decisions Made in the Decade Past and Ahead to the New Millenium

Where will you be during the Holiday Season? I'll be home for Christmas, but on the job Dec. 31 when the clock strikes midnight and rings in the Year 2000. In the movie "Meet Joe Black"



Steven G. Foster, CMP Circle R Ranch D/FW Chapter President

starring Brad Pitt as the Grim Reaper, even Death managed to take a break from his normal routine. Not so in our business which recognizes no holiday, official or otherwise.

That fact is a sobering thought, especially at this festive time of Glad Tidings, but for me it causes only a happy reflection on a choice I made in 1980 to leave a career in sports journalism and begin a new adventure into travel, tourism and meetings. That pursuit originated in Honolulu, relocated me to Dallas and eventually led to a ballroom at the Adolphus Hotel in December of 1991.

On that evening I attended my first MPI meeting. It was the chapter's annual Holiday Party. I was a new member and didn't know a soul. I remember that evening so clearly because of one person - MPI member Mary Cowart. She was all over that room in what I now know is typical

 $MPI fashion: meeting \ and \ greeting \ in \ overdrive. \ She \ was \ a \ fireball \ of \ energy \ and \ very \ enthus \ iastic.$ 

She told me to get involved in MPI. She made a lasting impression and I left the Adolphus that night saying to myself..."one day I'm going to be president of this group. Almost 10 years later and with overwhelming encouragement and support along the way, here I am with gavel in hand.

What a decade in Dallas it's been.

I've enjoyed three rewarding career experiences, first with Yellow Rose Touring & Special Events Company, then Gray Line of Dallas/Fort Worth and now Circle R Ranch. The opportunities at each have been guite extraordinary.

Involvement in MPI introduced me to so many exceptional people, many who have become special friends, among them Wendy Ezernack, Betty and Gene Garrett, Diane Smith, Phyllis Firebaugh, Gail Lemaire, Gregory Pynes, Mary Lynn Novelli, Cindy Hamilton, Colleen Rickenbacher and O.D. O'Donnell to name just a few.

I met and married my wife, Wendy, who it turns out is not only my partner in both business and pleasure, but best friend as well. I also became a father and two-year-old daughter Aubrey continues to teach me daily what a gracious thing life really is.

My life would be quite different had I stayed in Hawaii. I might be relaxing on my favorite

North Shore beach, eyeing the waves and contemplating the best surf to chase. Later in the afternoon, I would drive to work and cover my next sports assignment. That evening, a few buddies and I would wind down in Waikiki at The Shorebird Grill. Ahhhhh, Paradise.

Instead, I'll be working New Year's Eve. But I'll be working in a city that's home, on an event at our ranch alongside my wife and business partner. I know that during the final countdown to 2000 my thoughts will race back across the past 10 years and recall special people and memories with Impact on my Legacy.

I'll think of you and the wonderful things waiting for us all on the other side of The New Millennium - those we love and those who love us back.

Peace. Prosperity. HAPPY NEW YEAR!

#### INFORMATION FACT BOX

JANUARY 2000 PRESIDENTS-PLANNER BREAKFAST SERIES

MPI D/FW SPECIAL SERIES

"MEETING PLANNERS BREAKFAST WITH THE
PRESIDENTS"

TUESDAY, JANUARY 11, 2000 - 8:00 am - 9:30 am

The Radisson Hotel-Fort Worth

815 Main Street, Fort Worth, TX. 76102, (817) 870-2100

8:00am: Registration & Continental Breakfast-Check Reader Board for Room 8:30am-9:30am: Meeting Planner Roundtables

Hosted by

1999-2000 MPI D/FW Chapter President Steven G. Foster, CMP
President-Elect Steve Kemble

 $Immediate\hbox{-}Past President Colleen Rickenbacher, CMP$ 

APE DIVENIERING PLANNERS ARE INVITED TO "BREASTAST WITH THE PRESIDENTS" FOR A DISCUSSION OF ISSUES AND CONCERNS INVOLVING OUR CHAPTER AND ITS METTING PLANNER MEMBERS. THIS VETEX TO ROTE TO ANY DISCUSSION AND OPERATOR AND OPERATOR AND OPERATOR AND OPERATOR TO AME THIS HECCAPITE (EAGRESIER).

Self-Parking at the Radisson Hotel-Fort Worth

 $\pmb{RSVP} to Randie Charnes, Chapter Administrator by noon, Friday, January 7, 2000$ 

Advance and On-Site Registration: \$15.00

Reservations received after the deadline will be placed on the waiting list.

FAX: (972) 506-7485 (see fax insert) EMAIL: rcharnes@msn.com ON-LINE:www.mpidfw.org

NOTELEPHONE RESERVATIONS ACCEPTED

## **MPI**

#### MEETING PROFESSIONALS INTERNATIONAL®

#### Committed to Educational Leadersbip

Meeting Professionals International is the world's largest association of meetings professionals with more than 17,000 members in 64 countries and 58 chapters and six clubs. MPI serves as the pivotal force in positioning meetings as a primary communication vehicle and a critical component of an organization's success. MPI leads the meeting industry by serving the diverse needs of members and nonmembers alike through its commitment to quality education, continuous improvement and excellence in meetings while upholding high ethical standards.

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#### President-Elect

Steve Kemble

Steve Kemble Event Design (214) 943-5949 steve.kemble@airmail.net

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**International Chapter Liaisons** 

The International Liaisons are appointed by the Chapter President to provide a vital communication between MPI D/FW members and MPI. Each liaison has a specific assignment and is responsible for providing information to chapter members on areas including Marketing, Government Affairs, Special Interest Groups, Public Relations and both the WEC and PEC Conferences.

#### Government Affairs Liaison

LeeAnn Harle  $Renaissance \textit{Meetings} \& Incentives \, DMC$ (214)742-3700 Fax: (214) 742-3723 harle@onramp.net

#### **Marketing Liaison**

**Erin Longley** Imagine Events (972) 758-9355 Fax:(972)964-1369 erin@imagineevents.com

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Lynn Lewis, CMP Ernst & Young LLP (214) 665-5785 Fax: (214) 665-5005 lynn.lewis@ey.com

#### Special Interest Group Liaison

Elizabeth A. Baryshev MCI Performance Group (972) 417-3255 Fax:(972)320-9603 ebaryshev@mcipg.com

#### WEC (Philadelphia) Liaison

Kerri Atterberry Wyndham Anatole Hotel (214)761-7286 Fax: (214) 761-7242 katterberry@wyndham.com

#### PR/Marketing Liaison

Lianne Pereira Susan G. Komen Foundation (972)855-1676 Fax: (972) 855-1660 lpereira@komen.org

#### Legacy Committee Chair

Delinda Dudley Fun Factory Decorations & Special Events (972)271-7444 Fax: (972) 271-7888 deldudley@aol.com



**Charity Ball** 



TMKCB Chair 2000 Marsha Singer The Dallas Directory, Inc. 214-823-4370

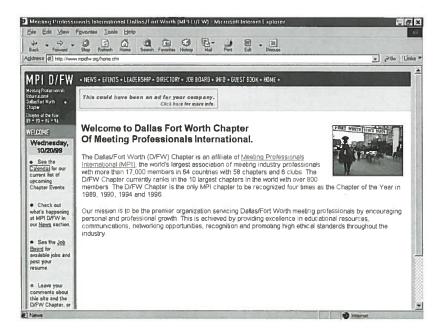
Make TMKCB a priority on your list of volunteer projects for the year 2000!

The MPI kids Charity Ball

Produced by Meeting Professionals International Dallas/Fort Worth Chapter

August 2000





mpidfw.org



Southfork Event and Conference Center December 16, 1999

6:30 PM — Registration and Reception • 7:30 PM — Dinner and Entertainment

Experience "Holiday Ice Illusions" at Southfork Event and Conference Center for the annual MPI D/FW Holiday Celebration! Dramatically recreating the frostiness of a cool Winter's eve, the legendary facility will provide the perfect backdrop for all the good cheer and networking that holiday celebrating allows.

The evening's activities will include a wide range of entertainment, including dancing, special theatrical presentations, and the chance of an appearance by the real honest-to-goodness Santa Claus. Stop misbehaving now in preparation for the big day.

A special invitation has been extended to all hospitality industry associates throughout D/FW. Members from DFWAE, GDRA, HATC, HMA, HSMAI, IAEM, ISES, NTHSMAI, NACE, NTSA, PCMA, SGMP, SITE, and TxACOM have been invited to join MPI D/FW chapter members for the celebration.

This will be the last MPI meeting of the millennium and is sure to hold some wonderful surprises. Plan now to attend this very special evening!

Attire: Holiday Cocktail
See fax/registration insert for bus transportation from Dallas to Southfork

#### **Host Facility Information**

Internationally recognized as the filming location for the long-running "Dallas" series, Southfork operates today as a full-service event and conference center. After \$ 12 million dollars in renovations to the Ewing Mansion and Event Center, the facility now hosts more than 1,400 events each year and attracts several hundred thousand visitors annually.

With event capabilities for groups as small as ten and as large as 10,000, Southfork offers more than 63,000 square feet of indoor meeting and event space in nine different ballrooms. A wide variety of theme, décor and menu options are available for VIP entertaining, convention events, seated dinners, meetings, themed extravaganzas, and more.

A two-time winner of MPI D/FW's "Facility of the Year Award", Southfork is just minutes north of Dallas.

3700 Hogge Road, Parker, Texas 75002

www.southfork.com

(972)442-7800



# Educational Opportunities & Upcoming Industry Meetings at a glance

#### **Education**

December 8 Wednesday @ 5:45 p.m. Education Committee

Omni Park West Hotel

Contact: Tony W. Cummins (214) 922-0316 tlcc.dallas@att.net

#### Walk-A-While Programs

December 14 Tuesday, 6:00 – 8:00 p.m. Walk-A-While Program Selection Process & Committee Development

#### Venue TBA

Contact: Patty Stern (214) 638-5019 x 243 pstern@careydfw.com

#### Richland College/Technology Institute

December 11

Saturday, 8:00 a.m. – 5:00 p.m.

Introduction to Meeting Track and Ajenis meeting planning software

Richland College Technology Class\* Richland College SABRE Lab B014 Contact M.T. Hickman (972) 238-6097

#### mthickman@dcccd.edu

\*Students must enroll in Special Topics Travel Industry Software class that includes all four classes above. Students must have working knowledge of Window 95. Lab volunteers may select which classes and hours to work.

December 16 - 17 Thursday 8:00 a.m. - 5:00 p.m. Friday 8:00 a.m. - 4:00 p.m. **Ajenis Meeting Planning Software** Richland College SABRE Lab B014 Contact M.T. Hickman (972) 238-6097 **mthickman@dcccd.edu** 

For more information about any of these educational opportunities contact V.P./Education Tony Cummins (Adams Mark Hotel Dallas), 214-922-0316 or tlcc.dallas@at.net

# MPI D/FW Super Session Fishing for New Ideas — A Teambuilding Safari

By Jill Heyerdahl, CMP, JH Travel Incentives and MT Hickman, Richland College
Cast your net and come aboard as the MPI D/FW Super Session Committee starts the New
Year at Bass Pro Shops Outdoor World for an exciting teambuilding workshop. On January 10,
from 6:00 – 9:00 PM, Super Session Attendees will explore a unique venue and discover a new
and fun way to build teamwork.

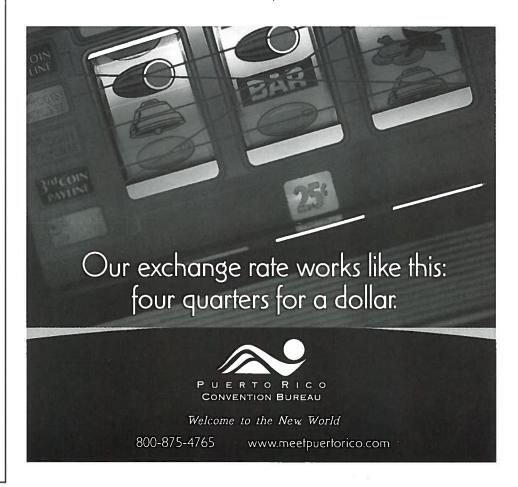
The evening will begin at the Embassy Suites Hotel, connected to Outdoor World. Attendees will be assigned to a team and given Teambuilding Safari guidelines and clues. Team members will work together to navigate their way around the jungle, mountains, streams, ponds, and forest. Outdoor World is an attraction designed so that adults can play. So brush up on your skills for fishing, golf, camping, shooting, and more. Teams will be awarded prizes based on time, accuracy, and finding the most clues.

Registration begins at 6:00 PM with light refreshments with teambuilding guidelines from 6:30 – 7:00 PM. Teambuilding Safari will take place from 7:00 – 9:00 PM, with awards immediately following. Participation is limited so register now! Please contact Jill Heyerdahl, CMP, JH Travel Incentives, to register by phone at (972) 293-1509 or email at djem@aol.com. Cost is \$25 for Members and \$30 Non-Members. Pre-Payments can be made via credit card or payment on-site. Checks need to be made payable to MPI D/FW.

#### Super Session: Teambuilding Safari

Monday, January 10 6:00 - 9:00 PM

Embassy Suites & Bass Pro Shops Outdoor World 2501 Bass Pro Drive, Grapevine, Texas 76051



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Job Board Chair: Beverly O'Laughlin, CMP (CompuCom) (972)856-3686 \* fax (972)856-7649 bolaughl@compucom.com

## One for One

MPI/DFW has an affinity for the number One. As a group, we have pushed the envelope enough to have been awarded "Chapter of the Year" four times. We are certainly doing so again for 1999-2000. We like being number One.

Individually we probably wonder how one person (little ole me) could have in impact in where this chapter is going. How can one make much of a difference? Think about this... a hand, a voice, one vote, one member. At some time, each of these has been a

powerful instrument in moving mountains.



Submitted by Esther Wigley

The key here is one member. Each and every MPI/DFW member can have an impact. This year you can make a difference, you can push MPI/ DFW to new heights, and not even have to join another committee. Did that get your attention?

This year make a commitment to recruit at least one new member. That's it ... pretty simple. Just to make things a little more interesting, Membership will add your name to a very special drawing for each new member you enroll. One for One.

For our dedicated members, we still have Galleria Gold, \$ 10.00 for every two new members recruited, and the competition is gearing up for the \$ 500.00 Grand Prize for the top recruiter. Is it possible "Susie Fiveash" could find a new home?

Membership will be giving you all the details at the January meeting. So start counting because we will be counting on you.

## MEMBERSHIP NEWS

## MPI D/FW Chapter Membership Report

800 Total Members

380 Planners • 405 Suppliers • 15 Students

23 New Members

7 Planners • 15 Suppliers

32 Renewals: 14 Planners • 18 Suppliers

32 Drops: 22 Planners • 25 Suppliers

These figures reflect a retention rate of 68.24%

Membership data based on reports valid Oct. 31, 1999.

### **Galleria Gold Membership Recruitment Standings**

Member **New Members Recruited** O.D. O'Donnell 5 Marguerita Neubauer 3 Lisa South, CMP

The following members have recruited one new member: Arturo Aguirre, Melanie Arguello-Hoover, Dawn Ballard, Rajesh Batra, Carol Benavidez, Joshua Brown, Shirley Bruner, Bitsy Burns, CMP, Sherri Cook, CMP, Kellie Cote, Wendy Ezernack, Phyllis Firebaugh, CMP, Betty Garrett, CMP, James Genette, Sally Goldesberry, CMP, Gloria Hernandez, CMP, Sonja Horn, Lynn Lewis, CMP, Marie Mahan, Carol Marks, Gregory Pynes, Colleen Rickenbacher, CMP, Stephanie Schroeder, Lynn Stone & Linda Vest, CMP.

#### Grand Prize: \$500 – Let's Recruit for the Bucks!!!

Recruitment data based on reports valid Oct. 31, 1999.

## TEC '99 Served up Some Powerful Resolutions

By Gregory Pynes

Over 180 members from the Texas Hill Country, Houston Area and Dallas/Fort Worth MPI Chapters participated in the third annual



Gregory Pynes
Hand & Associates
Marketing
Communications

Texas Educational Conference in Austin, Texas. A joint effort by the three Texas chapters, TEC is designed to provide superior educational offerings for those members who may not be able to attend the Professional Education Conference and the Education World Congress produced by International.

The TEC's theme was "Resolutions 2000, Your Commitment to the Future," and featured International Chairman, Ed Simone, CMP speaking on Marketing, Persuasion, and Communication, which explored the concept of event marketing and the role it prominence in the coming new century. Chapter members were also treated to a night on Austin's famous 6th Street, which consisted of a progressive exploration of alternative venues that cater to groups.

Over 50 companies participated in the trade show, and several pieces of business were written from the floor. TEC participants then had the option of attending one of three forums with topics that included "Transition in the Meeting Industry" to "Business Practices for the New Millenium." Each forum utilized a facilitator to develop the issues and solutions as described by the participants.

Dan Clark, CSP capped off the Saturday afternoon forum's with insight on how to create an experience for your programs through media, and music. All in all the educational content was first rate, according to chapter member Mary Lynn Novelli, CMP (Sterling Hotels & Resorts) "The TEC delivered focused education as well as strong Texas based networking opportunities. This year's education was specific to the future of our industry which offered me the awareness to think and plan ahead."

The final event for 1999 was a New Year's Eve party complete with a balloon drop, and a champagne toast. Members danced the night away. We would like to thank the Galveston CVB, Freeman Decorating, Coach USA, the Waco CVB, Connolly Group, David Perkoff Music, Wyndham Hotels & Resorts, the Austin CVB, The Driskill, Texas Court Reports Association, and the Houston CVB for their sponsorship of the 1999 Texas Educational Conference.

## Have you been introduced to J&S Show Services

J&S Audio Visual, Inc. is a full service company committed to attention to detail, customized options, and lasting partnerships. Based here in the DFW metroplex, we provide audio visual services internationally.



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Our mission: We provide the technology, specialists, and personalized service that allow our clients to effectively communicate via conferences, meetings, and events with a focus on maintaining lasting relationships.

Please call us to see how we might be able to assist with your next meeting or event.

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3373 Towerwood Drive
Dallas, TX 75234-2316
(972) 241-5444
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www.jsav.com



**Your Partner In Success** 

J&S actively supports Meeting Professionals International. Our MPI D/FW members are Kevin Jast (General Manager, Dallas), Jeanie Renner (National Director of Hotel Sales), Kristi Carter (Director of Marketing), and David Walters (National Account Executive, Show Services).



## Heard it through the **Grapevine!**



'Grapevine' Columnist

Alainna Ryan, CMP Excel Communications, Inc. 'Grapevine' Columnist

Bethani Blair, director of sales for The Guest Lodge at Cooper Aerobics Center, and her husband Kevin had a baby girl, Avery Evelyn Blair. She was born on October 10th weighing 7 pounds 1 ounce.

Michelle Klutts, sales manager for Speedzone was married on October 9th to Shane Solis.

Sheri Pizitz, CMP, CSEP, Events Unlimited, has been asked to serve on the board of Event Solutions magazine. Sheri has also announced the opening of Events Unlimited Austin where Keely Murphy has been named director of sales.

David A. Granger has joined Designs Behind the Scenes as event designer and director of national sales & marketing.

Congratulations to Kent Bush, Val Lenington, Debbie Meyers, Jim Monroe, CMP, and Linda Thornton who all recently obtained their CSEP designation.

Tony Cummins, CMP with the Adams Mark Hotel and his wife are expecting a baby.

Gregory Pynes has left Hand & Associates to pursue other interests.

## **CAST YOUR VOTE!**

The Education Committee has come up with the following workshop ideas for this spring. We want to hear from you! Sendus an e-mail prioritizing these 1, 2, 3 based on your interests!

- ☐ International Protocol
- Business Ethics
- □ Contract Legalese

E-mail Erin Longley at

opportunity@imagineevents.com

Brenda Miller, CMP has accepted a position as director of events for World Bank in Washington, DC.

Alainna Ryan, CMP, was wed to Peter Palmer on Saturday, November 20th at the Le Meridien Hotel.

The Dallas Business Journal interviewed Cheryl Beasley, CMP, Rosemary Hall and Dana Nickerson, CMP recently for their article on luxury meetings in Dallas.

To submit items for this column contact Mitchell Cathey, 214-520-3901; or Alainna Ryan, CMP (Excel Communications, Inc.), 214-863-8926; fax 214/863-8576; aryan@excel.com.

**PEC-North America Features Top Speakers** 

The Professional Education Conference - North America 2000, a matter of balance, is set for January 30-February 1, 2000 in Nashville, Tennessee.

Featuring two powerful general sessions with Roxanne Emmerich, CSP, CMC and William Taylor, co-founder of Fast Company magazine, the conference will offer more than 65 workshops, a technology laboratory, the Executive Track and unique networking opportunities.

Early bird registration deadline is Monday, December 20, 1999. For registration materials and more information, call 1-972-702-3030 or visit

> the MPI headquarters website at www.mpiweb.org.



Submitted by Erin Longley (Imagine Events, Inc.) MPI D/FW International Marketing Liason



## 1999 – 2000 MPI D/FW Partners



MPI D/FW Partners are individuals and companies who support your involvement in Meeting Professionals International by donating their time, talent and services to MPI D/FW.

**AVW Audio Visual Inc.** 

**Diamond Club at Ballpark in Arlington** 

**Greystone Castle Sporting Club** 

**DFW Lakes Hilton** 

Hard Rock Café

**Harvey hotel - DFW Airport** 

Hilton Sales Worldwide

Jeff Taylor Jazz Quartet & Bravo Entertainment

La Musica

Lombardi Mare

**Mac Fulfer** 

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**Renaissance Dallas North Hotel** 

**Rough Creek Lodge** 

Sheraton Park Central/Starwood Hotels

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Westin Galleria/Starwood Hotels & Resorts

**Yellow Rose Touring & Special Events** 

If you have participated in an MPI-sponsored event with donated/discounted products or services, you need to be recognized in the MPI D/FW Chapter Partners Program.

 $MPI Chapter Partners \, receive \, recognition \, in \, the \, chapter \, news letter, \, the \, CURRENT, \, and \, are \, recognized \, at \, the \, Annual \, Awards \, Gala \, in \, June.$ 

For information on the MPI D/FW Chapter Partners Program, or to submit corrections to this list, contact Peg Wolschon (Coach USA), 972-263-0294 x103.

# TRAVELING CAN BE EXCITING, SOMETIMES REALLY EXCITING!



Enterprises provides **ERASE** safety and security consultation, planning, and personal protection services for executives, celebrities, dignitaries and their families. ERASE security agents cross-trained backgrounds in law enforcement, personal protective services, fire fighting and emergency medical services. With the increase of concerns for terrorist activities, street crimes and natural disasters, it is imperative that your executives are protected when traveling. When planning your next executive incentive trip or hosting a VIP at one of your meetings, call ERASE to discuss your security needs.



ERASE Enterprises is a MPI member organization

MPI D/FW Seeks Leadership Nominations!

## **Looking toward 2000-2001 Leadership; Nominating Procedure Explained**

As the new millennium approaches, the MPI D/FW Chapter once again seeks quality leadership officers and directors for the 2000-2001 chapter year.

The Nominating Committee requests your help in developing a pool of outstanding candidates in order to create a strong slate of officers and board recommendations for the March 2000 elections.

The Board of Directors is made up of 17 chapter members (nine officers – President, President Elect, Immediate Past President, Vice Presidents of Administration, Education, Finance, Membership, PR/Marketing, and Programs—and eight board members, divided equally between members who are classified as planners and suppliers.).

Active chapter members are eligible for 15 of those positions. The 1999-2000 president, Steven Foster, CMP (Circle R Ranch) will become immediate past president, and president elect, Steve Kemble (Steve Kemble Event Design), will be named 2000-2001 president.



MPI D/FW
Board of Directors
Eligibility Requirements

Any member in good standing (current on dues) may be considered for office.

Candidates must submit a written "Consent to Serve," indicating a willingness to fulfill the obligations of office in the capacity indicated.

Written consent of the candidate's employer is required prior to that person's name being publicized as part of the proposed list of board members.

Candidates must submit biographical information for inclusion on the ballot.

#### How does the process work?

**Step 1:** The Nominating Committee is formed with the Immediate Past President, Colleen A. Rickenbacher, CMP serving as chair as approved by the Board of Directors. The composition of the Nominating Committee is reflected in Policies and Procedures.

The Nominating Committee will be comprised of an equal number of planners and suppliers.

No member of the committee is eligible for election to the board. The president and president elect serve on the committee to provide insight on the coming Board year, and while both will serve in 2000-2001, each has been previously elected.

**Step 2:** The Nominations Committee is to seek the input of the membership through the use of the insert "Request for Nominations." Referring to the insert note the information needed by the Committee in order to make an informed decision. Any member wishing to serve must complete the enclosed form and return it as indicated by January 14, 2000.

You can nominate yourself or identify a member you feel has demonstrated through involvement and service to the Chapter a commitment to serve and lead.

**Step 3:** The Nominations Committee will meet the week of January 17, 2000 to create a slate of officers and ballot of board members.

**Step 4:** The proposed slate and ballot will be presented to the membership as an insert in the February issue of the CURRENT along with a call for additional nominations.

**Step 5:** The ballot and slate will be mailed to the membership on February 28; it must be returned by March 17, 2000.

**Step 6:** The new Board will be presented to the membership at the March Chapter meeting.

## Effective Leadership for MPI D/FW

The Meeting Professionals International Dallas/Fort Worth Chapter seeks leaders who:

Can contribute time, energy and creativity to the chapter

Have a history of involvement, accomplishment and dependable service to the chapter

Have a positive, professional recognition as active participants in many areas of the meetings industry

#### **Involvement and Commitment**

The Nominations process is so important and your participation is vital. Your active participation in the process will ensure that we can continue to secure qualified members to lead us into the 21<sup>st</sup> century.

Take the time to consider yourself and other members as potential candidates. Talk to current or past board members to ascertain their insight on the commitment needed to serve on the D/FW Board of Directors.

Questions? Contact Colleen A. Rickenbacher, CMP by email (<u>cricken@dallascvb.com</u>) or by fax (214.652.4263)



"YOU'VE GOT MAIL!"

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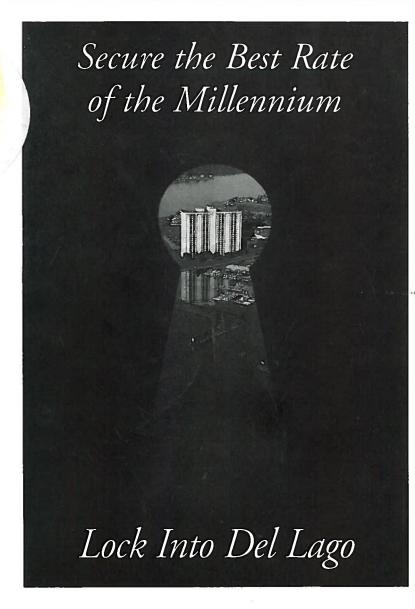
Come learn techniques & tricks to using and organizing your World of E-Mail!

February 2000



Dallas/Fort Worth Chapter PMB 259 7750 North MacArthur Blvd. Suite 120 Irving, TX 75063-7501 FIRST-CLASS MAIL U.S. POSTAGE PAID DALLAS, TX PERMIT NO. 1930

## DALLAS/FORT WORTH CHAPTER



Hold your next meeting at Del Lago between now and December 17, 1999, and you will "lock in" the same rate for your next meeting in the year 2000. Not only will you be protecting great 1999 rates, but your group will enjoy a fabulous resort facility.

Plus, when you reserve at least 100 room nights with us for 1999, we'll send you a key that will secure one of three added-value upgrades:

- A free round of golf for your attendees
- A complimentary cruise of Lake Conroe aboard Little Palm
- \$2,500 credit toward your 1999 meeting

Call 1-800-348-1542 today. Because with a guaranteed rate in the year 2000 and the key to winning free golf, a lake cruise or \$2,500 meeting credit, this opportunity is a lock.

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#### **FAX REGISTRATION FORM**

#### MPI D/FW Chapter Meeting "Holiday Gala"

December Chapter Meeting - Southfork Ranch - Thursday, December 16, 1999 - 6:30 p.m.

Fax this form to chapter headquarters: 972-506-7485 or e-mail info to rcharnes@msn.com

### NO TELEPHONE RESERVATIONS ACCEPTED

Deadline: noon, Tuesday, December 14, 1999

*** Please retain the fax	confirmation sheet	and bring it to	the registration desk th	e day of the meeting.***
MEMBER REGISTRA	ATION: (Please pi	int legibly)		
I am a Planner 🗌	Supplier		Membership	#:
Member Name:				
E-Mail Address:				
Pre-Paid Credit Card				
Pre-Paid Credit Card	Express Registra	tion. ( <u>iviust iii</u>	clude payment for 3	(463.5)
Type of Card:	VISA Mas	terCard	American Express	Exp Date:
Name on Card:		Card nu	ımber :	
Total Amount to Cha	rge:	(Member	Price \$37 - Guest Pri	ce \$42 Walk In/On-Site/Late \$47)
Please note:	All guest Asso	ciations pay	y MPI member p	rice at the Holiday Party
Transporta	tion will be ava	ilable at the		or the Westin Galleria
I agree to pay this amo	ount according to n	ny credit card a	greement. No refunds	for registrants who fail to attend.
Signature:				
				*******
Guest's Company:				
				**************************************

VEGETARIAN MEAL CARDS ARE AVAILABLE AT THE REGISTRATION TABLE (SEE REVERSE SIDE FOR REGISTRATION RULES)

## **Registration Guidelines**

#### Via FAX

- Always use BLACK INK. Blue ink or pencil will not fax well.
- Always print all information legibly. This will help prevent misspelled names.
- Always give complete credit card account information; type of card, account number and expiration date. Again, write legibly.
- 4. If you pay by credit card and have a guest or guests, you must pay for them as well. Partial payment will not be allowed. If this policy is not followed, your RSVP will not be considered pre-paid.
- If you pre-pay by credit card and become a NO SHOW, your fee will not be refunded unless you cancel before 5:00 P.M. on the Wednesday prior to the meeting.
- If you pre-register but do not pre-pay and become a NO SHOW, you will be billed for your fee unless you cancel before 5:00 P.M. on the Wednesday prior to the meeting.
- 7. Fax reservation closes at 12:00 noon on the Tuesday before the event. AT THAT TIME THE FAX MACHINE WILL BE TURNED OFF AND WILL NOT BE RECONNECTED UNTIL 9:00 A.M., THE FRIDAY AFTER THE EVENT.
- FAX RSVP's are not acknowledged

   keep your FAX verification from your
   fax machine. All fax forms received
   are brought to the event by the Chapter Secretary. Without your verification, we will rely on our records.
- E-mail RSVP's will be excepted after the 12:00 noon deadline on the Tuesday before the event, providing they have an origination time stamp prior to 12:00 noon. All email RSVP's are acknowledged.
- 10. NO TELEPHONE RSVP's ARE ACCEPTED!!!
- 11. Pre-registered and Pre-Paid RSVP's will be held at the appropriate registration desk until 10 minutes after the meeting starts. At that time, any remaining RSVP's will be considered NO SHOWS and seats will be released to Walk In Registration desk.

#### Via E-Mail

- Always give complete credit card account information; type of card, account number and expiration date.
- If you pay by credit card and have a guest or guests, you must pay for

- them as well. Partial payment will not be allowed. If this policy is not followed, your RSVP will not be considered pre-paid.
- 3. If you pre-pay by credit card and become a NO SHOW, your fee will not be refunded unless you cancel before 5:00 P.M. on the Wednesday prior to the meeting.
- 4. If you pre-register but do not pre-pay
  - and become a NO SHOW, you will be billed for your fee unless you cancel before 5:00 P.M. on the Wednesday prior to the meeting.
- E-mail RSVP's will be excepted after the 12:00 noon deadline on the Tuesday before the event, <u>providing they have an origination time stamp prior to 12:00 noon</u>. All email RSVP's are acknowledged.
- Pre-registered and Pre-Paid RS-VP's will be held at the appropriate registration desk until 10 minutes after the meeting starts. At that time, any remaining RSVP's will be considered NO SHOWS. The seats will be released to the Walk in Registration desk.

#### Walk-in Registration

- 1. Walk In Registration (On Site) is handled on a first come first served basis, regardless of a individual's status with the association.
- Your fee will be collected at the time you register and will not be refunded if you cannot be seated due to space limitations.
- Walk In participants will not be seated until 15 minutes after the program starts. All Pre-registered and Pre-paid participants will be seated first.
- 4. Walk in Fees are: \$40 Lunch, \$45 Dinner
- There are no exceptions to the Walk In Rules unless authorized by the President or VP of Programs.

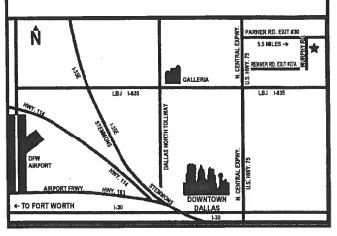
#### **No Show Policy**

A <u>NO SHOW</u> fee equal to the amount charged for the event shall be collected from individuals who have registered, but fail to attend. This includes monthly

Directions to

## **Southfork Ranch**

(972) 442-7800



meetings, educational offerings with preregistration and other events for which posted or faxed RSVPs are required for attendance.

Members with outstanding NO SHOW charges are not eligible for scholarship awards. Any reimbursement payments due to individuals with outstanding NO SHOW charges will have the amount of the outstanding fees deducted from the amount reimbursed

#### **NSF Checks**

NSFs shall be collected from individuals and a fee of \$15 shall be collected in addition to the amount of the original check. Any payment of NSF items that proves uncollectable will require the individual to make payment in cash, cashiers check or some other guaranteed bank draft.

Any member that has incurred three NSFs in one fiscal year (July 1 through June 30) will be required to pay all Chapter events with cash or other guaranteed funds for the remained of that year. In addition, any member with one or more outstanding NSFs shall not be eligible for scholarship awards and will have the amount of the outstanding NSF and bank charges deducted from any reimbursement due from the Chapter.

#### **Credit Card Declines**

Notice shall be posted at all events for which credit card payments are accepted stating that any declined credit card charges will be assessed a \$15 fee in addition to the amount of the original charge by cash, check or a different credit card. If a second decline of a card is received an additional \$15 fee will be charged and cash only will be accepted as payment.