

Chapter of the Year
1989 ★ 1990 ★ 1994
1996 ★ 2001

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Mark Your Calendars!

July 28, 2005

Mark your calendar to attend the July Chapter Meeting on Thursday, July 28, 2005

We will be honoring our members by awarding membership pins to those who have been members for 5, 10, 15, 20 and 25 years.

Do you know the date you joined MPI? You may very well be one of our recipients!

Vision Statement

To be the pivotal force in positioning meetings and events as key strategic components of an organization's success.

Mission Statement

To be recognized as the leading global membership community to shaping and defining the meeting and event industry.

Editor's Note: A fierce competitor, Jake Billingsley, local speaker, adventurer and business entrepreneur, was challenged by a contestant on Survivor Australia who said anyone over 50 couldn't "make it" on this show! At age 60, Jake was not only selected for Survivor Thailand, he was appointed leader of his tribe and became the most popular contestant, by viewer polls, on the show. The wisdom that enabled Jake to be a strong leader in that competitive environment applies just as easily to how we achieve leadership greatness with in our own industry! Jake will be our keynote speaker at the CMP/CMM Recognition Event next month.

WHAT'S IMPORTANT TO YOU?

By Jake Billingsley
Survivor Thailand

In a speech prepared for delivery in Dallas the day of his assassination, John F. Kennedy had written "Leadership and learning are indispensable to each other."

A truer statement has never been written. Learning and leadership do go hand-in-hand. Leaders are not born. They are made. This is not to say that some people don't have personality traits that others may find easy to follow because they do. We have heard the statement all our lives, "...he/she is a born leader." Neither can we say that a crisis won't bring out a leader, because it often does. But it is to say a person can choose to become a leader, or, a better leader, and do it through a never-ending process of learning, self-discovery, and self-study. Constantly learning about who and what we are, what we know, and what we do helps us hone our leadership skills. The best leaders are constantly improving their skills because they know that the road to leadership success is always under construction.

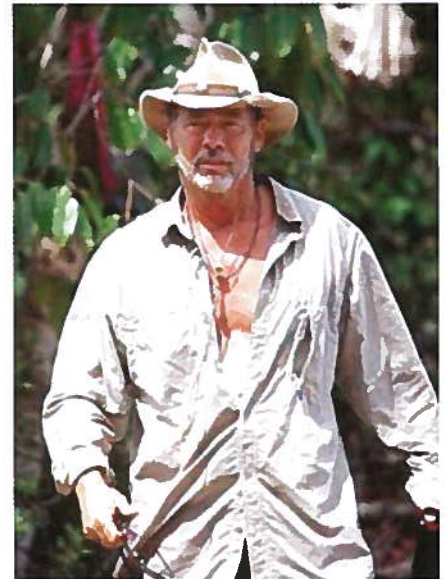
There is a myth going around that the boss is the leader. Sometimes this is true. Sometimes it's not. The boss has the authority but authority has nothing to do with leadership. Authority has to do only with power. Self-serving bosses are non-effective because their employees obey them as opposed to follow them. The self-serving boss is trying to look good and get promoted and everyone on his/her team knows it.

Real power, however, is shared, not imposed. Leaders understand that team good will is important to their organization and coach rather than drive others. They inspire enthusiasm rather than fear. They fix the breakdown not the blame. The leader enlists his team to find a more effective solution and proceeds to lead them in that direction.

As it is in life, RESPECT is the key word in leadership. Respect deals with character...who we really are. Our "genuineness", or lack thereof, is on display every single day. The old axiom "actions speak louder than words" defines a leader. Our companies, organizations, and teams want someone they can trust. They want someone they can hold in high esteem...someone who is ethical and moral. We will not fool our team.

My father was a railroad man who had tuberculosis when I was growing up. He was in the hospital or sanitarium from the time I was three until I was about eleven. He never had much money but he was

Continued on page 7



DALLAS/FT. WORTH
CHAPTER



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A Message from the President

After my March President's Column came out I received emails and phone calls from members asking how my story ended. The column was about how I used the value of my MPI membership experience to ensure I had a secure position within PricewaterhouseCoopers' Meeting and Event Services Department during our reorganization with the Procurement Department.



Melissa S. Logar, CMP
2004-2005 President

I am happy to say I was promoted to a senior manager position, heading up a team of nine outstanding meeting planners within the department. As part of my role I will be dedicated to the Six Sigma project through completion for the department. For those not familiar with Six Sigma, it is a business process that puts the customer first and uses facts and data to drive better solutions. The Six Sigma effort targets three main areas: improving customer satisfaction, reducing cycle time and reducing defects. Although Six Sigma involves measuring and analyzing an organization's or department's business processes, it goes beyond statistics. Six Sigma is a total management commitment and philosophy of excellence, customer focus, process improvement and the rule of measurement. In a nutshell Six Sigma is about meeting the changing needs of customers, markets and technologies.

The great thing about all of this is by receiving my Six Sigma Greenbelt it opens more doors within PwC for me to work on additional projects and not just within the Meeting and Events department. Recently when I was speaking with one of our chapter's Directors, she asked if I foresaw Six Sigma as an upcoming new industry trend. That is hard to answer. Six Sigma has been implemented into major companies and corporations. With the three characteristics of the program emphasizing customer focus, producing major returns on investment and changing how management operates, I would have to say that this is what our industry is all about. Six Sigma may not be the tool everyone will utilize, but it is a trend we are all concentrating on.

Without the experience of my role within the chapter I would be hesitant to undertake this new role at PwC. Thank you MPI D/FW Chapter for giving me the opportunity to grow professionally the last two years and to gain the confidence to move forward in career. 🌐

I am seeking, I am striving, I am in it with all my heart. - Vincent Van Gogh

Free Association With Nichole Hahn 2004-2005 MPI D/FW Rising Star

FIRST HOSPITALITY JOB? At Southwest Securities, I was approached since I was organized and loved working with people.

BENEFITS OF JOINING MPI? Just learning what is out there, the different companies and how they interact to make your meeting the best ever.

SUCCESS STORY BEING AN MPI MEMBER? The best success is the friendships and support system I have built through MPI.

PROFESSIONAL GOAL? To do the best job I can at whatever I do.

ADVICE TO A NEW MPI MEMBER? Get involved, you will not only learn but it will help you grow and expand your portfolio with great ideas and your address book of friends will be overflowing.

INFLUENTIAL PEOPLE TO YOU WITHIN THE MPI D/FW CHAPTER? They are the people who get involved and help the chapter grow whether they lead, serve on a board, or head a committee. We are a team and working together helps us win those Chapter of the Year awards.

FAMILY? The most awesome person in my life is my husband Ray Hahn. He is the best support, devils advocate and psychiatrist I have ever had! He is a wonderful person.

PERSONAL GOAL? To enlarge our family. Ray and I have lots of love to share.

HOBBIES? Anything crafty, sewing, gardening.

FAVORITE RESTAURANT IN LOCAL AREA? Cheesecake Factory. I love their Crispy Spicy Beef.

FAVORITE HOTEL IN LOCAL AREA? Wow, there are too many to choose from. It would depend on what you were doing for the weekend!

FAVORITE FUN ACTIVITY/VENUE IN LOCAL AREA? I have to admit Six Flags, where else can you turn your tummy upside down.

DO YOU COLLECT ANYTHING? IF SO, DESCRIBE WHAT YOU COLLECT AND YOUR COLLECTION? Angels with lovely faces and medium to dark green glass. I have over 200 angels flying through the house. I have a small collection of about 20 pieces of green glass from depression glass to hand blown glass.

WHAT IS THE FIRST THING YOU WOULD BUY IF YOU WON THE LOTTERY? A 1964 1/2 Red Convertible Mustang!



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Congratulations to our newest CMP's and CMM's!

The MPI D/FW Chapter applauds your tenacity in studying for and achieving this designation.

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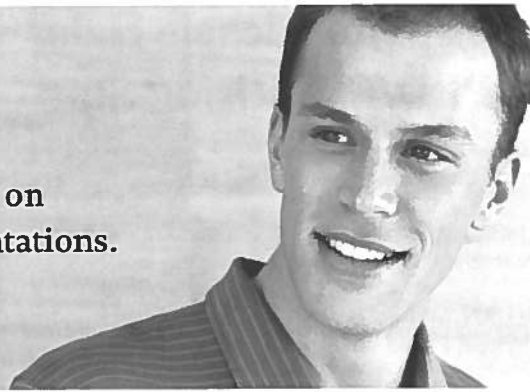
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I want the attendees to work on their tans as much as their presentations.



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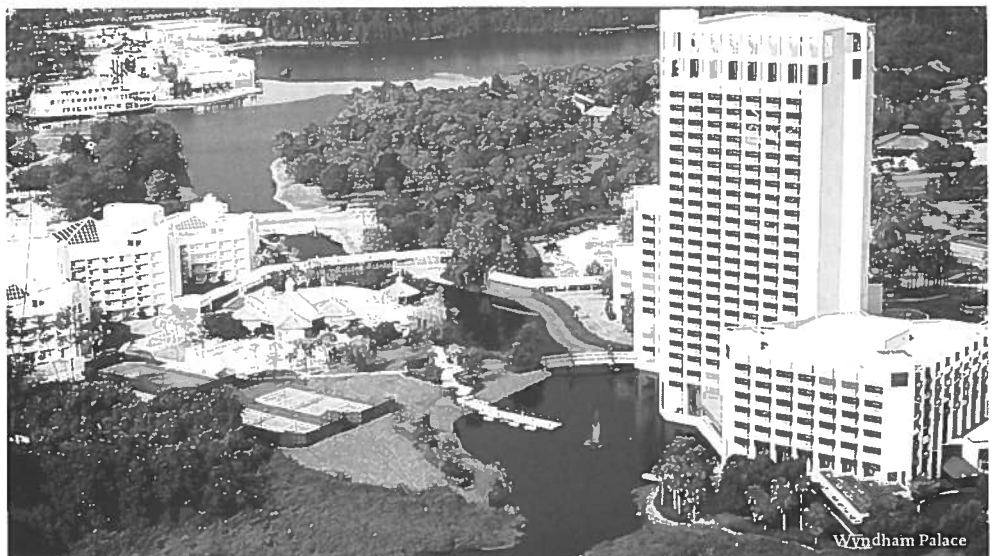
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Chapter Meeting: Thursday, May 26, 2005 • 11:00 a.m.

Positive Publicity

By Bill Reeser, CMP, CTS



Jeff Crilley
Television Reporter &
Author of "Free Publicity"

Would you like to increase public awareness of your next event? Does your company need some positive publicity but you aren't sure where to start?

Jeff Crilley is an Emmy Award-winning TV reporter in Dallas. During his 20 years in television news, he has made hundreds of national news appearances including CNN, CNN Headline News, FOX News, The Discovery Channel, Good Morning America and The CBS Early Show.

As a general assignment reporter, he covers a wide range of topics from presidential elections to Spam cooking contests at the State Fair. His day-to-day news gathering experience has given him special insight into what the news covers and why.

When he is not covering the news as a reporter and anchor, he's teaching people how to get covered on the news...

Come learn how to rake in FREE Publicity!

- How to write a "killer" press release
- How to come up with ideas guaranteed to get coverage
- How to build a news conference that the media will love
- How to keep reporters coming back for more.

May 2005 MPI/DFW Program Committee: Bill Reeser, CMP, CTS-AVW-TELAV (Chair), David Abadie- Medieval Times, Carole May, CTC, CMP-Galactic, Ltd., Beverly Wilson-Hilton Dallas Lincoln Centre, Jan Gillin- PRSM.

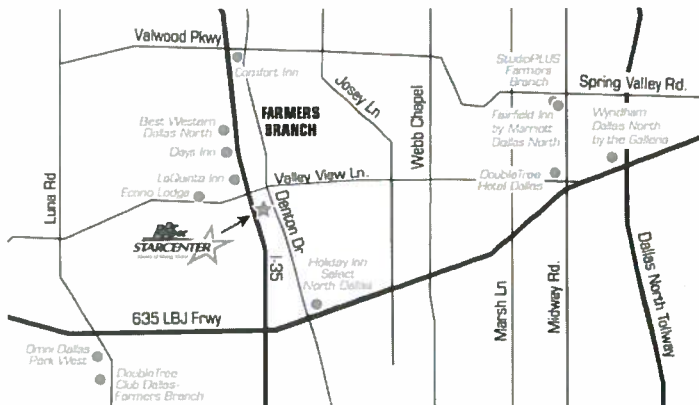
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Positive Publicity

Thursday, May 26, 2005



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*Note: We will be near the ice rink,
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11:00 am - 11:30 am Chapter Orientation
11:00 am - 12:00 pm Registration & Networking
12:00 pm - 1:30 pm Lunch and Program

Advanced Member Price	\$30.00
Advanced Guest Price	\$35.00
Onsite Price	\$40.00

(Walk-ins will be placed on a wait list on-site. Seating is not guaranteed after the guarantee cut-off - Monday 2:00 p.m.)

*R.S.V.P. to Randie Charnes
by 2:00 p.m., Monday, May 23rd
email: rcharnes@msn.com • fax: 972-506-7485*

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WHAT'S IMPORTANT TO YOU?...Continued from page 1

the greatest man I have ever known. He was a leader in his church, his community, and at his job. He believed that every person deserved respect. Whether the president of a bank, or a homeless person, he treated them all with respect and they, in turn, would do anything for my father. The overflowing crowd at his funeral was filled with senators, congressmen, and the homeless whom he had led and helped along the way. My father had character and he worked on it every single day he lived.

Armed with having watched my father handle people, my Eagle Scout experience, my leadership experience in teaching management by objectives for Texas Power and Light Company, and the continual self-education I have done throughout my life, I took on Survivor Thailand. Some people think the game is about surviving the elements. I knew it was about ethics and character. Because Survivor, like life, is unpredictable, I knew that my being adaptable was a key part of advancing in the show.

Jeff Probst, host of the show, forced me into a leadership position right off the bat when he asked me to pick my tribe. It was like picking a team in grade school. We all know picking a team is a "double edged" sword. On the one hand we get people we want. On the other, those not picked wonder why they were not picked, and those picked last wonder why they were not picked first. On Survivor, I knew immediately I had to move into the background and push others into the forefront. Using techniques I had mastered through the years, I thrust others into the spotlight as quickly as possible by finding out what they were best at and allowing them to take on the task they wanted.

I asked each individual one-on-one a simple question. It is a question made up of four very powerful words. Those four powerful words as a question, when used by a sincere leader, can make all the difference in the world in how people respond. The words...**WHAT'S IMPORTANT TO YOU?** A leader listens to the answer and helps the individual get what they want.

In Survivor, Type "A" personalities butted heads early. Two of the men were at each other's throat after the first day. Quietly I asked my tribe, "Who has any construction experience?" Ironically both of the men in conflict said they had some. I asked the two men if they could set aside their differences for the good of the tribe and act as co-general contractors in constructing our shelter. Only if they could not agree I would mediate. The two men took on the job, built the shelter, and became close friends. As a side note, I had plenty of construction experience, but I never told them.

When we grow as a person, the people around us grow. Ours is a journey of self-discovery that influences everything we do and everyone with whom we come in contact. We should constantly strive to become a better person. If we respect ourselves we will be able to respect other people and, in turn, other people will respect us. Conversely, if we can't stand to look at ourselves in the mirror, it is time to take stock of who we are and what we stand

for. We all have a starting point. It should be noted that no nation, company, or organization can rise any higher than the character of its people.

People follow people they respect and who have a clear sense of direction. It's kind of like a bicycle. In order to make progress on a bicycle two things have to be in place. First, the bicycle has to be upright and second, it has to have a sense of direction. An organization has to have the same. It has to be upright (have character) and a sense of direction to progress.

The leader brings this sense of direction to an organization in a number of ways. They:


- Communicate the company/organization's business strategy.
 - Allow all team members to participate in writing the objectives of the team.
- (Objectives need starting points - where we are. They need realistic achievable goals - where we would like to go.)
- Help the team members understand how they can contribute to achieving these objectives.

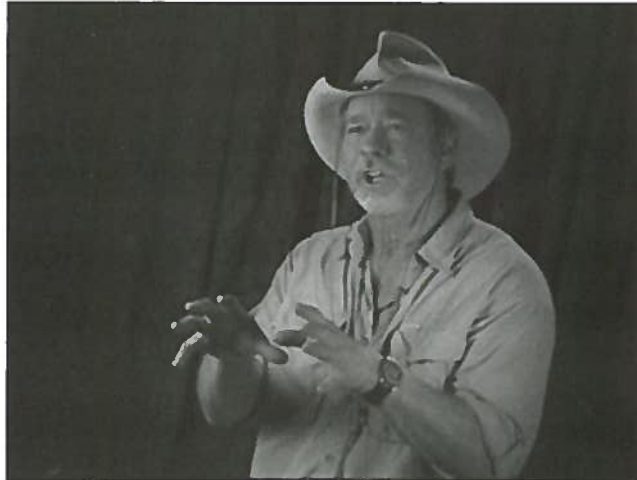
- Share information about the results of the team's effort and how it is affecting the company/organization. At the same time a leader will be interested in the individual objectives of each person on his/her team. A good leader helps his employees be the best they can be.

A leader will seek responsibility and make timely decisions. This is not to say he/she will not make some bad choices in their decision-making. They will. But any leader worth his salt will accept the responsibility and the consequences and look for the corrective action.

In our world we are inundated with the "win at all costs" philosophy. We see it in football, baseball, basketball, and all sports. We see it in contests and reality T.V. shows. We watch as people take steroids to become better, tougher, meaner, and faster. The philosophy is all around us.

The leader understands that the real competitor is the person that wants to win by doing his/her best...by striving to be better today than yesterday. The true competitor wants to beat the best when they are at their best. They don't want to intimidate anyone. They want to win by being the best person in a competition filled with real competitors. The leader knows that there is no better philosophy for a company than the "win-win" philosophy. They know that their teammates need to feel the accomplishment of winning and they lead them to that feeling through example and direction.

We end this discussion on Leadership with the words with which we started. "Leadership and learning are indispensable to each other." 





Andree Taylor
Sheraton Suites
Market Center

Interview with Mr. David Magaña Mgr. of Public Affairs, DFW International Airport

By Andree Taylor

During the MPI D/FW Chapter Golf Tournament on Thursday, April 7, 2005, I had the opportunity to sit down with Mr. Magaña and discuss the exciting developments taking place at DFW Airport. Since the airport plays such a major role in our industry, being knowledgeable about upcoming changes within the airport shall prove beneficial to your own future planning.

Andree: I'm sure you have plenty of statistics regarding DFW Airport. Tell me how the airport has evolved since opening in 1974.

David: DFW opened with three operational terminals, and 9 major carriers offering about 800 flights a day within its first year. It is now home to 21 carriers, and 1800 flights a day. DFW now operates with 7 active runways and is the only airport in the world that can land four planes at one time, making it the highest capacity airport in the world.

With the influx of low-cost carriers to DFW, we want the word out that DFW International Airport, and in fact all of North Texas, is a very cost-effective destination for business travelers, meetings and conventions. We're seeing low-fare carriers really gain a stronghold in the DFW market, and they are causing fares to go down in the markets they serve, which is good for the consumer. And when you look at other costs such as hotels and restaurants, the Dallas/Ft. Worth area is a relatively inexpensive place to hold meetings when compared to markets like Chicago, New York and Los Angeles. We're doing everything we can to provide more low-cost air travel options here, and we're seeing a lot of progress in that respect. DFW International Airport stands ready continue its role as the economic engine that drives the North Texas economy.

Andree: Anyone who's been to DFW lately can't help but notice the construction of new roadways, terminals and the people movers. Bring us up to speed on what's developing at DFW Airport.

David: Let's start with International Terminal D. Our new international terminal represents 2 million square feet of the latest in airline passenger terminal technology, convenience and amenities. It's the crown jewel of our \$2.8 billion Capital Development Program (CDP). Terminal D is scheduled to open in July 2005 and it will allow us to further establish DFW as one of this country's premiere international gateway to the world. For local travelers, it will also feature an 8100-space parking garage with smart technology to guide you to the nearest available space.

Andree: Transportation in general around DFW is going through changes. I understand that Skyline is going to make the task of getting from one terminal to another easier. Tell us about Skylink.

David: Skylink is our brand new automated people mover, scheduled to open to the public by the end of May. Here's an interesting nugget of information: One out of every 10 passengers that connect in the USA "connect" at DFW Airport. Because the connecting passenger is a huge part of our business, Skylink will dramatically enhance the connecting passenger's experience by offering quick connections between terminals, with the average ride being about 2-3 minutes. Connections between the two most distant points at DFW are only 8 minutes when you are aboard Skylink. It runs in both directions on an elevated guide way that offers dramatic views of the airport and the skylines. We believe our passengers will really love it!

Andree: Are there plans to connect DFW to Dallas and Ft. Worth through TRE, DART and/or The T?

David: DFW has built Skylink to be "commuter rail-ready." Skylink has a section of guide way set aside to become home to a rail station once TRE, DART, The T or any combination can bring the rail line to DFW. We are ready when they are.

Andree: Terminals A, B and C are connected by moving sidewalks. Is there a plan to connect all terminals?

David: The new International Terminal D is connected to Terminal B because they will be adjoining buildings, just as Terminals A and C are connected. There will be an elevated walkway that connects Terminal D to Terminal C, and it will open with the new terminal. Terminals A and B are already connected by walkway. No walkway is available to Terminal E at this time.

Andree: We know the new International Terminal D will be opening soon. What's the current time line? Will there be new international carriers bringing flights to DFW? Any new international destinations?

David: Terminal D is scheduled for opening in July. We're excited to report that Mexicana will resume service at DFW sometime in May and will offer flights to six locations in Mexico. Mexicana was one of the original airlines to serve DFW when the Airport opened in 1974 and it was our only foreign flag carrier. We're glad to have them back after many years' absence. Mexicana's service will include two new Mexico destinations for DFW, namely Morelia and Zacatecas. Mexicana will add to our list of foreign flag carriers which currently includes British Airways, Lufthansa, Aeromexico, Grupo TACA and Korean Air. All of our international service will be housed in Terminal D. And of course, we're always in discussions to attract new international carriers and open new destinations to the North Texas traveler, so stay tuned.

Andree: How will this position DFW as an International Hub?

David: International Terminal D promises to be the most fabulous international terminal on the planet with a great deal of Texas flair. That's what we're going to be able to offer the traveling public. As passengers experience arrivals, departures and connections through Terminal D we anticipate DFW

Continued on page 10

Golf Tournament Recap

April 7, 2005

Thank you to everyone who participated this year. The combination of efforts plus gifts of time, experience, energy, enthusiasm and support contributed to a very successful event!



HOST: Doral Tesoro Hotel and Golf Club

TITLE SPONSOR: DFW International Airport

BENEFICIARIES: Love for Kids Charity and MPI D/FW Chapter Educational Fund



WINNING TEAMS:

Trophies:

1st Place Team - Presentation Services & Hillcrest Hotel Team
Ali Vafa, James Russell, Randy Elmore and Richard Hernandez

2nd Place Team - Wyndham Anatole Team
Pam Stefanek, Linda Vest, CMP, Mark Hitchner

3rd Place Team - Hyatt Regency DFW Team
Mike Roebuck, James Keaveny, David Bruce and Mike Williams



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**Dana Rhoden,
CMP, CMM**

Advancing Women

The MPI D/FW Chapter Women's Leadership Initiative Committee

Putting Family Values to Work: Should you Work from Home?

by Dana Rhoden, CMP, CMM
Southwest Veterinary Symposium

There's no place like home. With today's hectic business climate, we spend so much time at work away from our families that more and more people are craving a warmer, friendlier, homier environment in their work place.

Two-thirds of workers now say it's important to feel as though their fellow employees are part of their family, according to a recent study by staffing firm Randstad North America and market research consultancy RoperASW. "We're finding that people are putting more value on non material things, like family and community," says Joanne Reichardt, vice president of corporate communications and public affairs at Randstad.

What's fueling the trend? "It's part of the post-September 11 reality," says Bill Coleman, a senior vice president at salary.com, a firm that researches employment trends. "People's priorities have shifted, and now employees want more of a familial relationship with coworkers rather than just a pure business one."

Employees are also placing more value on their daily interactions and less emphasis on career advancement. But it's not just the family atmosphere at the office or other work place that people want to develop, it's their bona fide families as well — and they're looking to employers to support their newfound focus. "Clearly, employees want more family-related benefits — time off, day care, and flexible work schedules," says Coleman. That explains why, according to the Randstad survey, the number of people putting family first has jumped to 68 percent from 54 percent since 2000. This is why many people choose to work from home...*but is it for you?*

Working at home isn't as simple as setting up a desk and a computer. It takes the right mindset to establish yourself as a serious professional,

despite the fact that you may sometimes do work in your slippers.

Not every personality is suited to working at home. Certain traits are helpful for people who want to work at home:

- Perseverance, drive, and determination
- Motivation, being a self-starter
- Good organizational skills
- The ability to manage your time
- A willingness to learn
- The ability to multitask
- A passion for what you are doing
- Ability to work, even when other things are calling you

Do you have a good financial support system, emergency or savings fund? Have you done market research on the type of business you want to pursue? Can you avoid that piece of cheesecake calling from the refrigerator and remain focused on your work? Can you tell your friend who just lost her job and wants to have lunch and go shopping that you have a client deadline but can get together after work or on the weekend? Can you say no to the school to help put together a fundraiser for the kids since you 'work from home?' Can you not answer the business phone line after hours before going to bed? Do you have to check emails and voicemails while on your vacation? This may tell you if you should work from home. It's important to have boundaries with friends and family and know they respect your working from home. Often, it's difficult to juggle children working from home and get work done.

Ultimately, it's up to you to define your needs as they pertain to family and career: Do you have your family at the workplace or do you have your workplace with your family? Both can work ... just make sure they work for you!


Interview with Mr. David Magaña...Continued from page 8

becoming their first choice when planning their future travels. Some of the Texas flair offered in Terminal D includes a great deal of local flavor in terms of restaurants, including a Cool River Café, Reata, La Duni Latin Kitchen, and even a Railhead Barbecue location. We'll also feature new shops, children's play areas, new retail outlets and other amenities designed for the international traveler. And the Grand Hyatt Hotel inside Terminal D promises to offer international-level service and amenities for guests as well.

Andree: Is security going to be handled differently at Terminal D?

David: The only thing that will be obviously different is that most of the Customs and Border Patrol passenger operations at DFW will be consolidated into Terminal D, because that's where the international flights are going. Currently, Customs operates out of all four of our existing terminals. The TSA and its passenger screening will continue to operate in basically the same manner with one major improvement. When Terminal D opens, it will have a new "in-line" baggage screening system, one we are currently phasing in throughout the other terminals as well. This system eliminates the need for a passenger to first check in with their respective airline and then pull their own luggage to a separate baggage screening machine. It will be a one-stop check-in process, like the old days. Plus, this system will allow for all checked luggage to go through a state-of-the-art screening for explosives.

Andree: Last Question: What *is* that big round structure near the South Tollbooths?

David: It's not the abandoned spaceship everyone thinks it is. That's a navigational device used by the FAA to guide commercial aircraft. It sends out a beacon that airplanes flying over North Texas can use to determine their exact location as they make their way across the country. Airplanes flying into DFW also use it to home in on the airport for landing. 

MEMBERSHIP NEWS

MEMBERSHIP TRANSFERS



Tony Cummins, CMP
VP of Membership

Can someone transfer his or her membership to me?

Do you have someone in your office that was a member of our Chapter and went to work elsewhere? Do you want to take over their membership? I receive at least one e-mail a month asking this question.

The first thing to remember is that an MPI membership is an individual membership, even if the employer pays the dues. When Jack or Jill jumps up the hill to fetch a new employer, they get to keep their membership!

However, sometimes people leave the industry or simply have no further interest in being a member. In some cases, the member moves to a new position within the company and no longer has a reason to participate. In these instances, the current member can sign a release form to allow their membership to be transferred to another person in their company who will become the new member. Then, the new member is required to complete a new member application and, depending on the timing, may or may not need to pay the renewal dues until a later date.

All of the information on how to do this, along with the forms, can be found at www.mpiweb.org. Click on Members/Membership Forms for all the details, or e-mail me for assistance at tcummins.mpi@swbell.net.

New Kids on the Block Welcome to Our Newest Members!

We are delighted to welcome our newest chapter members. We invite you all to attend our monthly chapter meetings in an effort to further your desire for education and networking. For more information on chapter events, please visit our website at www.mpidfw.org.

- Sharon Roberts.....Roberts & Roberts Associates
- Gary James.....JBC Web Registration
- Kimberly Woodson.....Tour 18 Dallas
- John Roth, CMP.....Convention Planning Services
- Tina Bavemark.....
- Melody Chester.....Crowne Plaza Dallas Market Center
- Blair Miller.....Dallas Fan Fares Inc.
- Suzane Luttig.....Verizon
- Linda Stith.....PGA National Resort & Spa
- Brwyn Pniewski.....Farstar
- Kimberly Cook.....Nat'l Independent Automobile Dealers Assoc.
- Angela DeLaGarza.....Premier Transportation
- Melanie Berchelmann.....Cityplace
- Janet Bateman.....Ardmore Convention Center
- Dyhalma Torres.....Puerto Rico Convention Center
- Kelly Lemon.....Double Diamond Resorts
- Susan Staley.....
- Jeff Hudson.....UnitedHealthCare
- Rebecca Johnson.....RadioShack Corporation
- Gene Hale.....International Aloe Science Council
- Michelle Bowser.....Flowserve Corporation



TEMM Makes a World of Difference!

Bill Boyd, CMP, CMM, CITE (Sunbelt Motivation) was recently honored at the annual Richland College Travel, Tourism, Exhibition and Meeting Management (TEMM) 10th Anniversary Luncheon and Silent Auction held at the Westin Park Central Hotel.

More than 50 students from area high schools attended to learn more about the TEMM program and the meetings industry.



Shown with Bill is (from left) Norb Dettman, PhD who flew in from Thailand to honor Bill, Mary Darin with Richland College and Steven Foster, CMP, our event Emcee!



Leah Belasco
'Grapevine' Columnist

Heard it through the Grapevine!

Peg Wolschon, CMP, CTP, has joined *Tenet Healthcare Corporation* as Manager of Meeting Services. Tenet recently moved its corporate headquarters from Santa Barbara to Dallas.

Best wishes to **Diane Smith, CMP** on her March 31st retirement as Manager of Global Meetings and Events at *Alcon Laboratories*. Diane plans to open an Independent Meeting Planning Company.

Donna Johnson, formerly with *American Airlines Training & Conference Center*, is now Associate Director of Sales at *Hilton Arlington*.

Lisa Hagerty, Director of Sales & Marketing for the *Sheraton Suites Market Center*, was recently presented the "Sales Team Leader of the Year" award from within all *Starwood* properties.

Our heartfelt condolences go out to **M.T. Hickman, CTP, CMP** on the recent loss of her mother.

To submit member news and information, please contact:
Leah Belasco • 972-818-4811



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