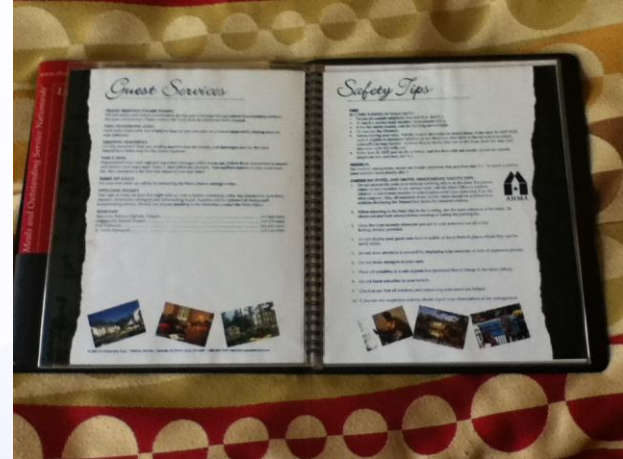


## Questions you should ask

- Does the hotel have appropriate procedures to address anticipated (reasonable) *emergencies*.
- What do I do in an earthquake?
- What level of care can be provided for injured guests?
- Does the hotel have a business continuity & resumption plan?
- How does the hotel communicate with the guests during an emergency?
- How can I share the above information with my guests?

# Things you should see



# Procedures we should have in place

- Business Continuity
- Building Emergencies
- Shelter-in-Place
- Evacuation
- First Aid
- DHS / NTAS Response

# Best Practices

- Meeting Planner guide
- Security / Emergency procedures briefing by hotel representative
- Safety Tips from AH&LA
- Hotline